Frequently Asked Questions

1. Do I have to be bilingual to participate in Shine-Citizenship?
   - No, it is not a requirement to be bilingual. You can participate in Shine-Citizenship as long as you feel comfortable teaching adults in English. However, please be advised that some sites do teach in Spanish, so you will have more site options if you are able to teach in Spanish as well.

2. Where do I register online?
   - On the CCE homepage, there are a series of program links on the left side of the page. If your professor allows you to pick Shine-Citizenship and you are interested in this program, please pick the Shine-Citizenship link option. Once at the Shine-Citizenship page, please click on the Register Here link located at the left of the page. After you have clicked on this link and arrived at the registration page, please login as explained on this page and complete the registration form. Then, simply hit submit.

3. Can I start the program before attending the training?
   - No, you are required to attend a training before you start at the site.

4. I see the site options listed on the Shine-Citizenship page. When do I get to pick my site and schedule option?
   - You will pick your site and schedule option at the training.

5. When is the training?
   - Please refer to the Shine-Citizenship page on the CCE website for training dates and times.

6. How many trainings do I need to go to?
   - You only need to go to 1 training for the program of which you are going to participate, which in this case is Shine-Citizenship.

7. How many hours do I need to complete in the semester?
   - You need to complete 20 hours in this program.

8. Can I do part of my hours in one program, and part in the other?
   - You must do all of your hours in one program. You are not allowed to mix-and-match programs and program hours.

9. I am having trouble registering online. Is there another way to register?
   - You can register in person at the Center for Civic Engagement office, 103 Benedict Hall.

10. By when do I have to register?
    - We ask that you register 72 hours in advance.

11. What do I need to do to prepare for the training?
    - Please look at the Shine-Citizenship page to have a few site and schedule options in mind. This will allow training to go much more smoothly. Also, please have a few Shine-ESL site options in mind as well (these are listed on the Shine-ESL webpage), in case all of your potential site options for Shine-Citizenship are taken.

12. By when do I have to complete the hours?
    - The deadline to complete the hours and paperwork varies by professor. Please visit the CCE office at 101 Benedict Hall to confirm when the deadline is for your specific professor.